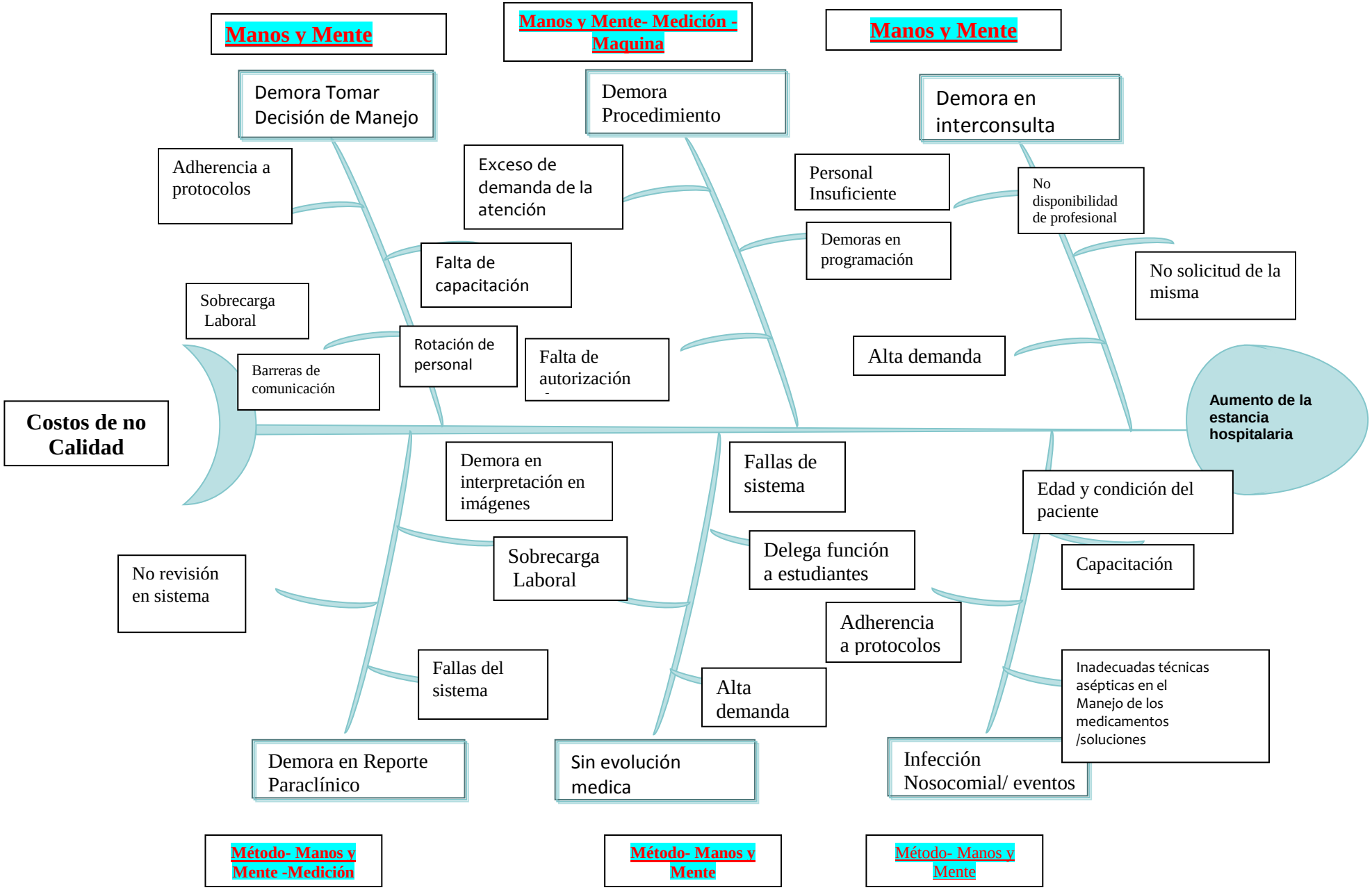ESPINA DE PESCADO COSTOS DE NO CALIDAD ASOCIADOS A ESTANCIAS PROLONGADAS